

**Voice and Data Tariffs:**

Tariff Name	UK Minutes	UK SMS	UK Data	Standard Rental
Optimum (shared user)	Unlimited	Unlimited	0GB	£10.00
Optimum 2	Unlimited	Unlimited	2GB	£13.00
Optimum 4	Unlimited	Unlimited	4GB	£15.00
Optimum 6	Unlimited	Unlimited	6GB	£18.00
Optimum 10	Unlimited	Unlimited	10GB	£22.00
Optimum 20	Unlimited	Unlimited	20GB	£25.00
Optimum 40	Unlimited	Unlimited	40GB	£28.00
Unlimited	Unlimited	Unlimited	Unlimited	£30.00

**Data Only Tariffs:**

Tariff Name	UK Data	Standard Rental
MBB 4G 1GB	1GB	£8.00
MBB 4G 2GB	2GB	£10.00
MBB 4G 5GB	5GB	£15.00
MBB 4G 10GB	10GB	£20.00
MBB 4G 20GB	20GB	£25.00
MBB 4G 50GB	50GB	£35.00
MBB Shared	0	£6.00

**Data Pricing Out of Bundle:**

UK data	£5.42 per 250Mb
EU data - Regulated EU	£5.42 per 250Mb
EU data - Unregulated EU	38.3p / Mb
ROW data	£3.00 per Mb for first 5Mb, then £15.00 per 5Mb thereafter
ROW2 data	£6.00 per Mb for first 5Mb, then £30.00 per 5Mb thereafter

## Calls & Text Outside the UK:

Zone	RMO	RMT	SMS	MMS
EU - Regulated EU	Domestic Price	0p	Domestic Price	
EU - Unregulated EU	Domestic Price	5.9p	10.0p	55p
ROW Zone 1	180.0p	60.0p	35.0p	
ROW Zone 2	180.0p	100.0p		
ROW Zone 3	200.0p	150.0p	50.0p	
ROW Zone 4	200.0p	200.0p		

All zones - All calls are charged in 1 minute increments with a 1 minute minimum call charge.

## UK Out of Bundle - Standard UK Call Charges:

Vodafone mobile	45.84p/Minute
UK landline (01,02,03)	
Voicemail	
UK other mobile	
Channel Islands / Isle of Man	45.84p/Minute

## Standard UK Text:

UK SMS	40p
UK MMS	55p
UK MMS - Video	55p
UK to International SMS	40p

## International Calls (from the UK):

UK to EU	125.0p/Minute
UK to USA / Canada	167.0p / Minute
UK to Asia /Pacific	
UK to ROW	

## Out of Bundle Usage Rates:

Out of Bundle Usage Rates	Rates	MMS
<b>UK Mobile PPM</b>	45.84 ppm	Per Sec
<b>UK Mobile Minimum Call Charge</b>	N/A	
<b>UK Mobile Set Up Fee</b>	N/A	
<b>UK National PPM</b>	45.84 ppm	Per Sec
<b>UK National Minimum Call Charge</b>	N/A	
<b>UK National Set Up Fee</b>	N/A	
<b>G21 03 PPM</b>	In Bundle	
<b>G21 03 Minimum Call Charge</b>	In Bundle	
<b>G21 03 Set Up Fee</b>	In Bundle	
<b>Non Geographic Minimum Call Duration</b>	45.84 ppm	
<b>*Non Geographic Minimum Call Duration</b>	60	* In Seconds
<b>Voicemail</b>	45.84 ppm	Per Sec
<b>UK Mobile SMS</b>	40p	Per Message
<b>Landline Text</b>	40p	Per Message
<b>UK MMS</b>	55p	Per Message
<b>Out of Bundle Data Cost Per GB Shared Data</b>	£12.77	Per Gb
<b>Call Return Charges</b>	45.84 ppm	60Sec (excludes Vodafone which is FOC up to 3600 secs)
<b>* Call Rounding</b>	3	*How many decimal places

## Worldwide Roaming Minutes:

Bundle Size	100	250	500
Rental	£50.00	£100.00	£200.00

Where available, Euro Travel & World Travel Service will take priority, bundles will apply for countries outside the Euro Travel & World Travel Service.

## Roaming Data for Voice Tariffs:

Bundle Size	250Mb	500Mb	1Gb
Rental	£80.00	£150.00	£250.00

Where available, Euro Travel & World Travel Service will take priority, bundles will apply for countries outside the Euro Travel & World Travel Service.

## UK Non Geographic Minutes:

Bundle Size	100	200	300
Rental	£5.00	£10.00	£15.00

Compatible with 084/087 prefixes only. Minutes cover both the access & service charges of each call made within the bundle.

## International Caller:

International calls (one minute minimum call charge)	£5.00 per month/device	Standard Rates
From UK to Europe, USA & Canada	4p / minute	125p Europe & 167p USA / Canada
From UK to any other worldwide destination	22p / minute	167p / minute

The international caller tariff is added to users who make an international call (from the UK). This will automatically opt users in to the lowest international calling rates.

## Shared Data Top Ups:

Top-Up Data Bundles	UK Data Mb	Rental
1Gb of UK Internet Usage	1024	£4.00
2Gb of UK Internet Usage	2048	£8.00
3Gb of UK Internet Usage	3072	£12.00
5Gb of UK Internet Usage	5120	£20.00
10Gb of UK Internet Usage	10240	£40.00
20Gb of UK Internet Usage	20480	£80.00
50Gb of UK Internet Usage	51200	£200.00
100Gb of UK Internet Usage	102400	£400.00
250Gb of UK Internet Usage	256000	£1,000.00
500Gb of UK Internet Usage	512000	£2,000.00
1000Gb of UK Internet Usage	1024000	£4,000.00

Charge once entire group data bundle has been used: £12.77 per Gb or part thereof.



### How to contact us

Please contact our Customer Service Team (From 8am until 5pm Monday-Friday)

📞 0808 146 7000 ✉️ [customerservices@calteq.co.uk](mailto:customerservices@calteq.co.uk)

Calteq Limited, 7 The Lanterns, Melbourn Street, Royston, Herts, SG8 7BX

🌐 [www.calteq.co.uk](http://www.calteq.co.uk)