

Conditions of barring service



- Calteq accepts no liability for any failure of SMS delivery. The Notification and Barring services are applied following auto-loading and rating of network call data which will be in arrears of the event that triggered the alert. Actual usage may be higher than indicated if network call data has not been received. The bar will not be placed at the point of breach and will only be actioned on a best endeavour basis to be active within 24 hours of a successful request.
- Calteq accepts no liability for late receipt or delivery of network call data which may result in a bar not being placed, or a bar being placed later than expected.
- Calteq accepts no liability under any circumstances for non-placing of bars.
- Calteq support for this service is provided during standard support working hours, Monday-Friday 9am-5pm



How to contact us

Please contact our Customer Service Team (From 8am until 5pm Monday-Friday)

📞 0808 146 7000 ✉️ customerservices@calteq.co.uk

Calteq Limited, 7 The Lanterns, Melbourn Street, Royston, Herts, SG8 7BX

🌐 www.calteq.co.uk