



## Hosted Services

### Enhanced Hosted Package (£21.95 per month)

- Polycom/Yealink/Cordless handset
- Local, National calls included uncapped
- UK Mobile calls included (main networks and uncapped)
- Hosted International bolt on (EU, USA etc 2ppm at all times) ROW at published tariff (on website) less 75%
- Free fraud alert (normally £1.50 per line per month)
- Care level 3 – 8am – 6pm Monday to Saturday
- Optional care level 4 – 24/7 cover for £3 per line per month (has to apply to all connections)
- Ported in numbers FOC

### Business Hosted Package (£17.50 per month)

- Polycom/Yealink/Cordless handset
- Local, National calls included uncapped
- UK Mobile calls at 1.5ppm (main networks)
- Hosted International at published tariff (on website) less 30%
- Optional Hosted International bolt on (per number) £2.95 per month applies the 2ppm and 75% reduction as above
- Fraud alert optional at £1.50 per line per month
- Care level 2 – 9am – 5pm Monday to Friday
- Optional care level 4 – 24/7 cover for £5 per line per month (has to apply to all connections)
- Ported in numbers £5 each or £50 for DDI range

### The Options

- For orders over 10 connections the price is reduced to £19.95 for the Enhanced Package and £15.00 for the Business Package
- Optional fraud and enhanced care have to apply to all connections on a site
- Customers can opt to upgrade from Business to Enhanced at anytime but has to apply to all connections on a site
- 24 Month term applies to both options
- If a user ports a number away from Calteq a charge of £10 per CLI applies